



RMA Inquiry Sheet

NOTE:

- Customers wishing to return a product to CPI Malibu Division must complete this form and return it in order to receive a RMA number.
- Only one (1) Part Number per RMA.
- All Returns NOT covered by Malibu warranty are subject to a minimum evaluation charge of \$1,500.
- All parts will be returned to CPI Malibu Division, 3760-A-Calle Tecate | Camarillo, CA 93012 within 30 days of RMA issuance. If items are not received within those 30 days, the RMA Number will be cancelled and a new number will need to be issued.
- The return shipment must include the parts, a copy of the RMA Data Sheet with RMA Number and the rejection/failure notice generated by your Quality/Engineering group.

Contact Information

Customer: _____ Date Sent: _____
 Contact: _____ Qty Returned: 1
 Phone: () - _____ Fax: () - _____

Part Information

Malibu PN
 (1 per RMA): _____
 Customer PN
 (1 per RMA): _____ SN(s): _____
 Part Description: _____

Reason For Return: Must be clear and concise with regard to your specific perceived problems.

Customer Non-Conformance Materials (select those that apply), if designation is not provided, all non-conformance parts will be returned with the return of the RMA listed above.

- Destroy Return
- Government Property Witnessed Destruction Witness Destruction Waived
 Destruction Certificate

Is a Corrective Action Report (CAR) required? Yes No CAR Type: _____
 If so, the CAR document type(s) & number(s) = _____

Is a FRACAS Action Required? Yes No
 If so, the customer FRACAS document type(s) & number(s) = _____